

STATE CRAMMING ENFORCEMENT ACTIONS<sup>1</sup>

STATE	DEFENDANTS OR RESPONDENTS	DATE OF LAST ACTION	TYPE OF CASE ALLEGED	NUMBER OF CONSUMER COMPLAINTS	DISPOSITION	CONSUMER RESTITUTION, PENALTIES & COSTS
CALIFORNIA	Future Telephone Communications (FTC)		cramming			\$25,000 fine; 5 years probation; principal is the subject of extradition proceedings and a \$25,000 arrest warrant; \$150,000 - \$200,000 in restitution
IDAHO	Veterans of America Association, Ltd.	April 1998	cramming	5	assurance of voluntary compliance	injunctive relief; \$1,500 in penalties & costs; consumer restitution
ILLINOIS	ASP Telecom, Inc.	March 1998	cramming	21	complaint; action pending	
	Billing Services Corp, dba Source One	July 1997	cramming	18	complaint; action pending	

<sup>1</sup> Represents actions taken by Offices of Attorneys General and State Consumer Affairs Agencies. This chart is not necessarily exhaustive but rather represents those states that responded to a survey. Enforcement actions do not necessarily mean that defendants or respondents have made any admission of liability in such actions.

	BLJ Communications and International Telemedia, Associates, Inc. (ITA)	March 1998	cramming	33	complaint; action pending	
	Coral Communications, Inc. and International Telemedia Associates, Inc. (ITA)	March 1998	cramming	61	complaint; action pending	
	Enhanced Phone Services	March 1998	cramming	16	complaint; action pending	
	New World Telecommunications, Inc.	March 1998	cramming	28	complaint; action pending	
	Online Consulting Group, Inc.	July 1998	cramming	48	complaint; action pending	
	RCP Communications Group and International Telemedia Associates (ITA)	March 1998	cramming	31	complaint; action pending	
	System Technology	March 1998	cramming	14	complaint; action pending	
	Telecommunications Resources, Inc. (TRI), <i>et al.</i>	September 1998	cramming	57	final judgment and consent decree	injunctive relief; \$20,000 in penalties and costs; \$500,000 in restitution
	Traceform Eastern	March 1998	cramming	18	complaint; action pending	
<b>MISSOURI</b>	1 <sup>ST</sup> Voicemail, Inc.; DDC Paging, Inc. <i>et al.</i>	March 1998	cramming		complaint; action pending	
	Campus Promotion Network, Inc.; and LCI International Telecom Corp.	September 1997	cramming		complaint; action pending	
	Coral Communications, Inc.; and Michael Tinari	March 1998	cramming		consent injunction and judgment	enjoined from operating in Missouri; costs; full restitution
	RRV Enterprises, Inc.; d/b/a Consumer Access	March 1998	cramming		consent injunction and judgment	injunctive relief; costs; full restitution

<b>NEW JERSEY</b>	Coral Communications, Inc. and International Telemedia Associates, Inc. (ITA)	July 1998	cramming		complaint; action pending	
<b>NEW YORK</b>	Catalyst Communications, Inc.	October 1998	cramming	2	assurance of discontinuance	\$10,000 in costs
	Pantel Communications, Inc	August 1998	cramming	100	consent judgment	injunctive relief; \$50,000 in costs; \$67,000 in restitution
	Veterans of America Association, Ltd., L.O.A.G. Marketing, Inc. and Action Marketing Group, Inc.	October 1998	cramming	70	order & judgment	enjoined from doing business in New York until a \$100,000 performance bond is filed; \$67,000 in penalties; \$2,000 in costs; restitution
<b>NORTH CAROLINA</b>	WKP Enterprises, Inc.	July 1998	cramming		default judgment and permanent injunction	injunctive relief; \$270,000 in penalties; restitution; \$3,000 in attorney's fees; court costs
<b>OHIO</b>	Communications Concepts & Investments, d/b/a Crown Communications, Inc., <i>et al.</i>	October 1998	cramming		complaint filed; pending	
	RRV Enterprises, Inc., d/b/a Consumer Access, <i>et al.</i>	October 1998	cramming		complaint filed; action pending	
	Telcom Operator Services, Inc., d/b/a USP&C Operator Service, <i>et al.</i>	October 1998	cramming		complaint filed; action pending	
<b>OREGON</b>	Accutel, Inc.	December 1998	cramming/ slamming		assurance of voluntary compliance	\$20,000 payment
	Coral Communications, Inc.		cramming		assurance of voluntary compliance	\$5,000 payment
	Quintel Entertainment, Inc.	December 1998	cramming		letter of agreement	\$750 payment
	Veterans of America Association, Ltd.; Lewis and Linn; and Bonneville Marketing		cramming		three (3) separate assurances of voluntary compliance	\$8,600 payments

<b>PENNSYLVANIA</b>	Veterans of America Association, Ltd.	July 1998	cramming		assurance of voluntary compliance	\$4,000 in penalties; \$3,500 in costs; refunds to consumers
<b>TENNESSEE</b>	Global Tel*Link Corp.	1997	cramming	11878	complaint & agreed final judgment	injunctive relief; \$5,000 in costs and fees; \$75,000 in payments to State; \$100,000 to Public Service Commission to audit and monitor consumer restitution; full refunds
<b>VIRGINIA</b>	Telecommunications Resources, Inc. (TRI)	September 1998	cramming		final judgment & consent decree	injunctive relief; \$435,000 in restitution; \$15,000 in penalties and costs
<b>WISCONSIN</b>	Quest Communications Corp.	September 1996	cramming		final judgment	injunctive relief; \$25,000 in penalties and costs; \$40,000 in restitution
	Telecom Operator Services, <i>dba</i> USP&C Operator Services	March 1998	cramming		complaint; action pending	

Chart was composed by Richard R. Ginter, Paralegal, Office of the Illinois Attorney General, Consumer Fraud Bureau. Information about new slamming and cramming lawsuits should be sent to: Richard R. Ginter, Paralegal, Illinois Attorney General 500 South Second Street, Springfield, IL 62706, (217) 782-8457 or (217) 782-1097 (fax).

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